DEAR ADMIN!

SURVEY RESULTS

This survey study, conducted in 2015-2016 by ASUCI, gathered undergraduate student input on which departments they would like to see changes made in.

ASUCI Office of the President

www.asuci.uci.edu
Transportation & Distribution services received 207 responses, making it the largest department students care about. Students are generally concerned mostly with the rates for permits and desire an affordable plan. They would also welcome less strict parking enforcement and the addition of routes to Newport.

We believe that an alternative affordable solution would highly benefit student's needs for parking. One proposal is an installment plan that we believe will cater to student's budget consciousness. Although generally satisfied with the services provided, the steps toward affordable plans will resolve student's parking concerns.

**Change**

- Cheaper parking: 67%
- More spaces for regular parking: 18%
- Parking permit price: 7%
- Lower parking rates: 8%

Students desire mainly more affordable parking.

**Maintain**

- The reliability and efficiency of shuttle routes: 21%
- Less strict on ticketing/parking: 37%
- bus schedule: 23%
- Shuttle routes: 19%

Students are satisfied with the performance of shuttle routes but would like to see more forgiving parking regulations.

**Add**

- More routes and buses: 39%
- Newport Beach shuttles: 49%
- "Digital system": 12%

Students desire the addition of routes to New Port Beach.

The 100+ submissions concerning parking rates make it clear that students desire a more affordable plan that meets their budget needs.
Financial Aid and Scholarships has 181 responses contributed to 13.9% of the total responses, which is also the second largest department student care about.

We believe that the unlimited desire to aid would cause high requirements to Financial Aid and Scholarships. It is foreseeable that student want to get their aid on time to pay for tuition. They need faster process and better educated staff. Unsurprisingly, more aid and scholarships are what they have asked for.

**Change**
- More Scholarship/Aid 17%
- Service 53%
- Response Time 24%
- Other 6%

**Maintain**
- Accessibility 38%
- Service 44%
- Resources 18%
- Other 12%

**Add**
- Staff 48%
- Other 25%
- Financial Aid 15%
- Resource 12%

Student want more staff, better service and bigger office.

Student prefer to keep the current services and want them to be more accessible.

Student want more staff and resources in the department.

Students' needs are simple and clear: better service, lower response time, more aid and scholarships.
Dining has received approximately 100 responses contributed to 17% of the total responses, which is the third largest department student care about.

Most students are looking for an increase in the number of dining options and improvements in the overall quality of the on campus options.

We believe that students are most concerned about the dining options that they are offered on campus. Though there are a good number of options currently, many student’s desires for healthier and less expensive food are not met.

Change

The majority of students are seeking improvement in the quality of their food, from preparation to taste.

Maintain

Students requested that the variety of dining options remain the same, or better

Add

The majority of students requested an increase in the options their dining options

As the results shown, the biggest area of concern for students is the quality of their dining options. This is most commonly seen through various student’s requests for better tasting food and access to more options for healthier and less expensive food on campus.
The Hill Bookstore received 122 responses from different UCI students, making it the fourth largest group.

Generally, students desire to have more saving options and are satisfied with the service they receive from the staff.

Since our campus is a big place, there will definitely be positives and negatives involved wherever we go. Through our peers’ surveys, there will be a report about departments that the students will have concerns about and would like to improve. With negatives, comes positives, so there will be many aspects that the students would like to maintain as well. 

**Change**

- More affordable options are desired.

More sales 28%  
More Affordable 62%

**Maintain**

- The layout of the bookstore and attitudes of the staff are being praised by students.

More clothes with different designs 29%  
A Discount/Sale area 32%

**Add**

- Although customer service is great, students desire more staff to improve their experience even more.

More Staff 39%
Housing received 114 responses, making up 15% of the total number of responses. This makes Housing the 5th largest department students are concerned about.

Student opinion on the amenities, utilities and pricing of housing has been negative. Students desire more utilities and amenities as well as a cut on pricing on housing.

Since our campus is a big place, there will definitely be positives and negatives involved wherever we go. Through our peers' surveys, there will be a report about departments that the students will have concerns about and would like to improve. With negatives, comes positives, so there will be many aspects that the students would like to maintain as well.

**Change**
- Others: 31%
- Services: 24%
- Prices: 21%
- Amenities/Utilities: 24%

Students desire changes in amenities/utilities and prices

**Maintain**
- 38.20% Other
- 34.20% Service
- 17.50% Amenities
- 10.10% Housing Process

Students are primarily satisfied with housing services

**Add**
- 40.50% Other
- 30% Amenities/Utilities
- 12.30% Housing Process
- 17.50% Services

Although students are generally satisfied with the housing services they receive from the staff, they want to see changes and improvements from amenities, utilities and housing prices.